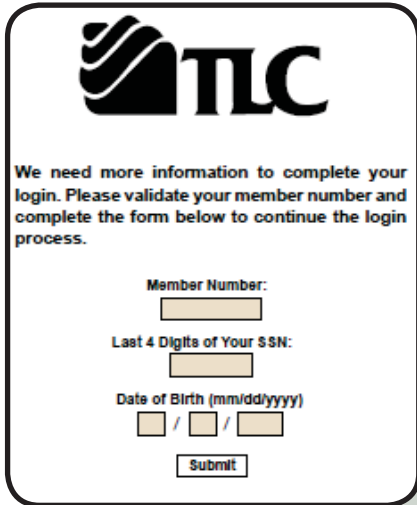


ONLINE BANKING



How to get started.

This step-by-step guide was prepared to help you access TLC, a Division of Fibre Federal Credit Union's Online Banking. Here's how to set up your new login:



TLC

We need more information to complete your login. Please validate your member number and complete the form below to continue the login process.

Member Number:

Last 4 Digits of Your SSN:

Date of Birth (mm/dd/yyyy)
 / /

- From the homepage of our website, you will see Online Banking Login. Enter your member number and the last four of your Social Security number in the password field.

- You will see and be asked to enter a security code. Enter the code in the box provided and click Submit.



- You will view a message asking you to register your information with our Online Banking. To register select the "First Time" button.

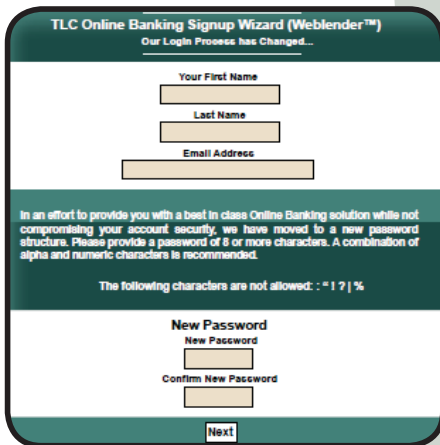
- You will now be asked to read the Online Banking User Agreement. If you agree to the terms listed, click on the "I Agree" button.

- You will now need to choose a password. Enter your first name, last name, and email address in the boxes provided. Enter your password. Confirm your password by entering it again in the box provided. Your password needs to be at least eight characters long. We recommend that you use alpha and numeric combinations. For example: 1234abcd.

- You must now create three personal security questions as well as answers to these questions in the boxes provided. These questions should be simple, do not change, and only ones you would know. For example, "My first dog was named..." After you enter this information, click on the "Finish" button.

If you have any questions, or need help logging on to our Online Banking site, please contact us at (503) 842-7523.

- CONGRATULATIONS! You are now able to access your accounts online. Please note that these steps are only needed for the first time you login to Online Banking. When you login to Online Banking in the future, you will be able to access your accounts immediately online.



TLC Online Banking Signup Wizard (Weblender™)
Our Login Process has Changed...

Your First Name

Last Name

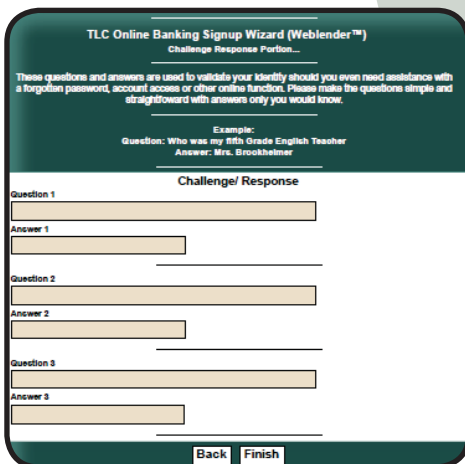
Email Address

In an effort to provide you with a best in class Online Banking solution while not compromising your account security, we have moved to a new password structure. Please provide a password of 8 or more characters. A combination of alpha and numeric characters is recommended.

The following characters are not allowed: " ' ! ? | %

New Password

Confirm New Password



TLC Online Banking Signup Wizard (Weblender™)
Challenge Response Portion...

These questions and answers are used to validate your identity should you ever need assistance with a forgotten password, account access or other online function. Please make the questions simple and straightforward with answers only you would know.

Example:
Question: Who was my 8th Grade English Teacher
Answer: Mrs. Brookheimer

Challenge/Response
Question 1 <input type="text"/>
Answer 1 <input type="text"/>
Question 2 <input type="text"/>
Answer 2 <input type="text"/>
Question 3 <input type="text"/>
Answer 3 <input type="text"/>



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